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GoodWe 15th Anniversary Installer Cashback Campaign Terms & Conditions

This campaign (the "Campaign") is offered by GoodWe Europe GmbH ("Campaigner") and applies exclusively to eligible purchases of the specified products between 01/10/2025 and 31/12/2025.

These Terms and Conditions are drafted in English. In case of any discrepancy between translations, the English version shall prevail. All claims and submissions must be made in English, or accompanied by an official translation if required by local law.

1. Definition of Terms

- Verifiable installers: Companies whose installation operations can be verified based on submitted company information. Additional information may be requested to verify eligibility.
- GoodWe Authorized Distributor: A distributor certified and officially recognized by GoodWe, who sources products directly from GoodWe and is authorized to sell within your country.
- SEPA Transfer: A standard euro-denominated bank transfer within the Single Euro Payments Area (SEPA), available through any bank account in SEPA-participating countries using an IBAN.

2. Eligibility

- Open to verifiable installers in eligible countries in Europe, aged 18 or older.
- Purchases must be made through a GoodWe Authorized Distributor in your country within the campaign period. Equipment purchased through resellers remains eligible, provided the

products were originally supplied by a GoodWe Authorized Distributor. All claims may be subject to verification with the distributor and/or reseller.

- Eligible countries: Albania, Andorra, Armenia, Austria, Azerbaijan, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City (Holy See).
  Please note the following regarding non-EU countries: Claimants in Albania, Andorra, Armenia, Azerbaijan, Bosnia and Herzegovina, Georgia, Iceland, Liechtenstein, Moldova, Monaco, Montenegro, North Macedonia, Norway, San Marino, Serbia, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City (Holy See) remain eligible; however, local banking, tax, and regulatory requirements may differ. Claimants are responsible for compliance with applicable local laws, including tax and banking obligations.

3. Eligible Products and Cashback Amounts

Products	**Cashback amount (€)**
Residential Hybrid + Battery	
ES G2 Series (GW3000-ES-20,GW3600-ES-20, GW5000-ES-20, GW6000-ES-20) + **Lynx U G3 Series** (LXU 5.0-30) or **Lynx A G3 Series** (LX A5.0-30)	[70 + 80] or [70 + 30]
ES Uniq Series (GW8000-ES-C10, GW10K-ES-C10, GW12K-ES-C10) + **Lynx U G3 Series** (LXU 5.0-30) or **Lynx A G3 Series** (LX A5.0-30)	[70 + 80] or [70 + 30]
Balcony ESA 0.8 kW + **BAT 1.9**	[30 + 30]
ESA Series Power Module (GW3K-EHA-G20, GW3.6K-EHA-G20, GW5K-EHA-G20, GW6K-EHA-G20, GW8K-EHA-G20, GW10K-EHA-G20) + **ESA Series Battery Module** (GW5.1-BAT-D-20, GW8.3-BAT-D-20)	[70 + 80]
ET G2 Series (GW6000-ET-20, GW8000-ET-20, GW10K-ET-20, GW12K-ET-20, GW15K-ET-20) + **Lynx Home D Series** (LX D5.0-10)	[120 + 80]

ET 15-30kW Series (GW20K-ET, GW25K-ET, GW29.9K-ET) + **Lynx Home D Series** (LX D5.0-10)	[120 + 80]
Battery	
Lynx Home D Series (LX D5.0-10) [compatible with ET G2, ET]	80
Lynx U G3 Series (LXU 5.0-30) [compatible with ES G2, ES Uniq]	80
Lynx A G3 Series (LX A5.0-30) [compatible with ES G2, ES Uniq]	30
BAT 1.9 kWh [compatible with Balcony ESA]	30
ESA Series Battery Module (GW5.1-BAT-D-20, GW8.3-BAT-D-20) [compatible with ESA Series Power Module]	80
EV Charger	
HCA G2 Series (GW7K-HCA-20, GW11K-HCA-20, GW22K-HCA-20)	30
Heat Pump	
R290 Air To Water Heat Pump	150
Hot Water Heat Pump	50
PVBM	
Carport Vela	400

4. Claim submission

- Claims must be submitted via the official campaign portal no later than 31/12/2025.
- Each claim must include:
    - Name, email, and phone of company representative
    - Company information (Name, email and SEMS code from SEMS portal, street and house number, zip code, city, country, VAT ID, IBAN, Bank name, SWIFT or BIC)
    - Proof of purchase
    - Consent to automatic GoodWe PLUS+ membership enrollment and local newsletter subscription in compliance with applicable data protection and privacy laws (GDPR in EU)
    - Serial numbers of claimed products
    - Authorized distributor/reseller name
- Only one claim per eligible product will be accepted; duplicate or fraudulent claims will be disqualified.

5. Cashback Payment

- Cashback will be paid exclusively in EUR via SEPA bank transfer to the company bank account provided by the claimant.
- For claimants located in the EU/EEA or other SEPA-participating countries, a regular bank account with IBAN is sufficient, as such accounts automatically support SEPA EUR transfers.
- Claimants outside the SEPA area must ensure their bank can receive EUR via international transfers; additional fees or intermediary banks may apply.
- Claimants bear any liability and risk regarding local currency conversion, exchange rate differences, and any transfer or bank fees charged by their financial institution.
- Payments are contingent on claim verification and will be made by the 15th of the following month after successful verification.
- GoodWe is not responsible for delays or failures in payment caused by banking institutions, intermediary banks, or incorrect/incomplete bank details provided by the claimant.
- Claimants are solely responsible for any local tax obligations arising from cashback payments.
- GoodWe reserves the right to reject claims if EUR payments cannot be executed to a claimant's account outside the SEPA area.

6. Fraud, Misuse, and Verification

- GoodWe reserves the right to verify all claims and supporting documentation.
- Claims found to be fraudulent, incomplete, or otherwise non-compliant will be rejected without payment.
- GoodWe may pursue legal action for fraudulent claims.
- Products for which a cashback claim has been approved are considered final sale and cannot be returned except as required by applicable law.

7. Liability

- To the fullest extent permitted by law, GoodWe's liability is limited solely to the cashback amount.
- GoodWe shall not be responsible for indirect, incidental, or consequential damages.

8. Data Protection

- Personal data submitted will be processed in accordance with GoodWe's Privacy Policy (Data Protection Statement) and applicable GDPR requirements.
- Data will be used solely to administer the campaign.

9. Modifications and Termination

- GoodWe reserves the right to modify, suspend, or cancel the campaign at any time without notice.
- Claims approved prior to changes will still be honored.

10. Governing Law and Jurisdiction

- These terms are governed by the laws of Germany.
- Any disputes will be subject to the exclusive jurisdiction of the courts in Germany.

If you have any questions or require assistance with the campaign, please contact us at Mail: goodwe.plus@goodwe.com, Phone: +49 89 7807289-0.